



Military Techniques to Crisis Management *with Table-Top Wargame*

Target Audience

*Government departments,
business managers or any
personnel responsible for
making key decisions during
sudden negative events and
critical situations*

No matter how well you manage your risks, no organization is completely insulated from moments of crisis. However, from natural disasters to armed conflicts, your organization will be able to ride out the worse of outcomes with proper exposure and training. Equipping managers with sufficient skills in crisis management will greatly improve your chances to survive the situation with minimal adverse impact.

Military Techniques to Crisis Management is a special course that leverages on the military point of view on managing critical situations. It covers a broad scope that will provide your managers with all the essential skills needed in threatening situations. It also comes with a military-style table-top simulation exercises developed based on actual experience of seasoned military commanders.

Why Table-Top Wargames?

- Test the performance of your standard operating procedures (SOP) in a simulated crisis
- Identify unaccounted risks and potential errors before they happen
- Improve co-operation between functional units/departments
- Simulate the intensity of critical situations
- Improve speed and agility in making decisions
- Identify weaknesses and improve response to future crises

(More information on the back of this page)



**Includes
military-style
Wargame/
Simulation!**

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Theoretical Component

- Introduction to Crisis Management
- Characteristics of Crisis
- Why Crisis?
- Crisis Management
- Need for Crisis Management
- Essential Features of Crisis Management
- Types of Crisis
- Crisis Management Model
- Some Theories in Crisis management
- Crisis Management Plan
- Crisis Communication - Meaning, Need and its Process
- Crisis Management Team
- Ways to Overcome Organizational Crisis
- Managing Stress during Crisis
- Role of Employees in Crisis Management
- Role of Leaders / Managers in Crisis Management

Military-Style Table-Top Wargame / Simulation



- Table-top simulation for up to two simultaneous groups
- Proven systematic game-play with dynamic outcomes
- Option between Infobase training centre or external venue*
- Managed and supported by well-trained training professionals

SUBJECT MATTER EXPERT / LEAD TRAINER



First Admiral Soundrarajan K. Kalliappan (Rtd)

First Admiral Soundrarajan joined the Royal Malaysian Navy (RMN) to realize his childhood ambition and to serve the nation. Throughout an illustrious career that spanned almost four decades, he has held many key naval posts, including captaining six warships, commanding two squadrons and a number of shore appointments.

He graduated from his Principal Warfare Officer Specialization course and obtained a Diploma in Defence Diplomacy in the United Kingdom before completing his Maritime Surveillance and Joint Warfare Course in Australia. At the peak of his career he was the Director of the Malaysian Armed Forces Joint Warfare Centre as well as Commandant of the RMN Tactical Warfare Centre in Lumut .

He holds a Masters Degree in Defence Policy and Analysis from the National University of Malaysia and a Masters of Business Administration from the Northern University of Malaysia. He regularly lectures and shares his knowledge on a variety of subjects throughout the country.

Contact us **NOW** for more information!



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